

STATE OF VERMONT  
PUBLIC UTILITY COMMISSION

Petition of Washington Electric Cooperative, Inc. )  
for Approval of 14.19% Rate Increase ) Case No. 22-4100-TF  
effective on a service-rendered basis commencing )  
November 1, 2022 )

COMPLIANCE FILING RE: SQRP TRAINING

On May 19, 2023, the Commission issued a final order approving a 12.83% rate increase (“Order”). Paragraph 4 of the Order required that:

WEC must complete training on service quality reporting with the Department of Public Service Consumer Affairs and Public Information Division within three months of the issuance of this Order. WEC must file a status update on the completion of this training in the compliance subcase in ePUC within four months of the issuance of this Order.

This Service Quality and Reliability Plan (SQRP) reporting training took place and was completed on July 19, 2023. This training included a detailed review of WEC’s SQRP reporting processes by PUC, PSD, and WEC staff. Some recommendations were made, for example increasing the comprehensiveness of WEC’s filings. WEC is implementing those recommendations. WEC thanks PUC and PSD staff for this opportunity to improve service to its members.

July 25, 2023

WASHINGTON ELECTRIC  
COOPERATIVE, INC.

by:



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