



**VIA ePUC**

May 4, 2022

Ms. Holly Anderson, Clerk  
VERMONT PUBLIC UTILITY COMMISSION  
112 State Street  
Montpelier, VT 05620-2701

RE: Case No. 20-0703-PET, moratorium on utility shutoffs during State of Emergency

Dear Ms. Anderson:

By Order dated June 24, 2021 in Case No. 20-0703-PET, the Commission ended its temporary disconnection moratorium effective July 15, 2021. In comments submitted on June 15, 2021, VGS indicated that it intended to resume collections when the moratorium was lifted but would maintain a voluntary pause on disconnections through at least August 2021. We also reported our plan to resume collections on closed accounts in July 2021 and reinstate late fees on commercial accounts in September 2021. By this letter, VGS is updating the Commission on its collection activities.

VGS resumed collections on closed accounts in August 2021 and reinstated late fees on commercial accounts in March 2022. Though VGS expected to operate under traditional disconnection rules through the 2021-2022 winter season, we chose instead to continue the moratorium voluntarily through the cold weather. We are now preparing to resume sending disconnection notices beginning in June 2022, with references to available financing, as required by the Commission. Our hope is to initiate communication with customers who can benefit from financing assistance and payment plans.

Please contact me with any questions.

Sincerely,

*/s/ Mary G. Bouchard*

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