



April 21, 2022

Holly R. Anderson, Clerk
Vermont Public Utility Commission
112 State Street
Montpelier, VT 05620-2701

Re: Burlington Electric Department's Voluntary Moratorium on Involuntary Service Disconnections in Case No. 20A-0711 and Case No. 20-0703-PET and Assessment of Late Fees in Case No. 20A-0736

Dear Ms. Anderson,

In its March 17, 2020, and March 18, 2020 letters, Burlington Electric Department ("BED") first provided the Public Utility Commission ("Commission") with notice of temporary changes to its policies in order to implement a moratorium on service disconnections for nonpayment and assessment of late fees. The Commission assigned those notifications with case numbers 20A-0711 and 20A-0737, respectively. BED has also documented these temporary policy changes in Case No. 20-0703-PET in which the Commission ordered a statewide moratorium on involuntary service disconnections which concluded on July 15, 2021. In that case, BED notified the Commission that it would continue its voluntary moratorium on involuntary service disconnections until further notice even after the Commission's statewide moratorium concluded.

At this time, BED is providing notice to the Commission that BED will end its voluntary moratorium and resume its service disconnection and late fee policies as of May 1, 2022. This will involve BED sending out disconnection notices to applicable customers and resuming assessment of late fees as of May 1, 2022, with actual disconnections of service resuming as of June 1, 2022.

On April 4, 2022, BED applied more than \$1 million in American Rescue Plan Act of 2021 ("ARPA") funds to eliminate all residential customer arrearages existing as of March 25, 2022. BED will continue to encourage eligible residential customers with arrearages to apply for assistance through the Vermont Emergency Rental Assistance Program and Vermont Homeowners' Assistance Program while those resources remain available.

Burlington Electric Department
585 Pine Street Burlington, VT 05401
burlingtonelectric.com

Phone 802.658.0300

BED will notify the Department of Public Service and all BED customers that BED's disconnection and late fee policies are being reinstated as of May 1, 2022.

Should you have any questions or concerns, please feel free to contact us at any time.

Sincerely,

A handwritten signature in black ink, appearing to read 'AW', is positioned above the typed name.

Amber Widmayer
Regulatory Specialist
Burlington Electric Department
(802) 735-6918

Cc: June Tierney, Commissioner, Department of Public Service