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Alexander W. Moore
Associate General Counsel

July 16, 2021

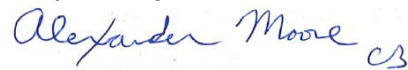
Judith C. Whitney, Clerk
Vermont Public Utilities Commission
112 State Street, 4th Floor
Montpelier, VT 05620

**Re: Docket No. 20-0703-PET: Vermont Legal Aid Request for
Moratorium on Utility and Telecommunications Shut-offs
During State of Emergency**

Dear Ms. Whitney:

Pursuant to COVID-19 Emergency Disconnection Rule 2.600, enclosed for the approval of the Commission is a form disconnection notice of MCImetro Access Transmission Services, Inc., d/b/a Verizon Access Services ("Verizon"). Thank you for your attention to this matter.

Respectfully submitted,

Handwritten signature of Alexander W. Moore in blue ink, with the initials 'CS' written at the end.

Alexander W. Moore

Enclosure
cc: Carol Flint, Division Director

MCI
PO BOX 16801
NEWARK, NJ 07101-6801



- Online at mci.com
- Pay by phone 1.866.654.1877
- Mail payment using stub below

Keyline
Customer name
Customer street address
City, State, Zip+xxxx

Amount Due: \$xxxx.xx
Account #: 1BMxxxx
Primary Phone: (xxx) xxx-xxxx

Termination Warning

Hi,

Your MCI account remains past due by \$xxxx.xx, and your local services have been temporarily suspended for non-payment. Payment of \$xxxx.xx prior to xx/xx/xxxx will result in automatic restoration of your MCI local services. You will be assessed a local restoration fee of \$19.00

If the balance remains unpaid, your local services will be fully DISCONNECTED on or after xx/xx/xxxx. Complete disconnection of your MCI service can be avoided if you pay immediately.

If you receive local and long distance telephone services you may elect to retain local service only, provided you pay the local service delinquency or enter into a payment arrangement.

Simply pay with our easy options:

- Online. Make a one-time online payment via www.mci.com
- Mail. Send in your payment using the remittance portion
- Call us. 1.866.654.1877 - a \$3.50 vendor fee applies
- Recurring payment. Go to "Manage Account" at www.mci.com to sign up for the convenience of recurring payment via checking, debit, or credit card

Remit slip:

Please Pay Now:

Account Number: xxxxxxxx

Amount Due: \$xxxx.xx

Make check payable to MCI

\$.

Customer Name
Customer Address
City, State, Zip + 4

Keyline:
MCI
PO Box 16801
Newark, NJ 07101-6801

102202 01xxxxxxxxxxxxxxxx xxxxxxxxxxx xxxxxxxx xxxxxxxx

Please contact MCI immediately if you dispute this information. Call MCI at 877.261.1007 Monday - Friday, from 9:00 a.m. - 9:00 pm, EST.

Please contact MCI at the number above if you do not understand why you owe this amount or if you think there has been a mistake.

If you have a dispute with us regarding your bill or your service, the Consumer Affairs and Public Information Division ("CAPI") of the Vermont Department of Public Service may be able to provide assistance or advice. If CAPI is unable to resolve a dispute, it can provide you with information on how to submit the dispute for resolution by the Public Utilities Commission. You can contact CAPI at: Vermont Consumer Affairs and Public Information Division, 112 State Street, Montpelier, VT 05620-2601, Tel. 802-828-2332, toll-free hotline at 800-622-4496 or 800-622-734-8390 (TTY), email: psd.consumer@vermont.gov. CAPI's regular business hours are 7:45 a.m. to 4:30 p.m., Monday through Friday.

Please note -- we may report information about your account to the credit bureaus. Late/missed payments or other defaults on your account may affect your credit report.

IMPORTANT: The statewide moratorium on disconnections has expired. We encourage customers with overdue bills to contact us immediately if you need to set up a payment arrangement. Vermont customers may also be eligible for financial assistance from the State of Vermont COVID-19 Arrearage Assistance Program II (VCAAP II). Learn more and apply at www.publicservice.vermont.gov. 1.800.622.4496.

NOTICE: Customers who have submitted a complete VCAPP II application and are awaiting a determination, or have been approved and the funds have not been disbursed, are exempt from disconnection.

Thanks,
Your MCI Team