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Alexander W. Moore  
Associate General Counsel

June 15, 2021

Judith C. Whitney, Clerk  
Vermont Public Utilities Commission  
112 State Street, 4<sup>th</sup> Floor  
Montpelier, VT 05620

**Re: Docket No. 20-0703-PET: Vermont Legal Aid Request for  
Moratorium on Utility and Telecommunications Shut-offs  
During State of Emergency**

Dear Ms. Whitney:

Enclosed for filing on behalf of MCI Communications Services, Inc., d/b/a Verizon Business Services, and MCI Metro Access Transmission Services, Inc. d/b/a Verizon Access Services are the Comments of Verizon.

Thank you for your attention to this matter.

Sincerely,

Handwritten signature of Alexander W. Moore in blue ink, with the initials 'CS' at the end.

Alexander W. Moore

Enclosure

This document has been filed electronically via ePUC.

STATE OF VERMONT  
PUBLIC UTILITY COMMISSION

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Vermont Legal Aid request for Moratorium )  
On Utility and Telecommunications Shut-offs )                      Docket No. 20-0703-PET  
During State of Emergency )  

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COMMENTS OF VERIZON

MCI Communications Services, Inc., d/b/a Verizon Business Services, and MCI Metro Access Transmission Services, Inc. d/b/a Verizon Access Services (collectively “Verizon”) submit these comments pursuant to the Order Extending Disconnection Moratorium Until June 30, 2021 (“Order”).

Verizon has very few customers in Vermont whose service would be subject to disconnection under the Commission’s rules. Once the moratorium expires, Verizon intends to engage with these customers in the same manner as before the moratorium was put into place. Customers with delinquent balances over the threshold required by the rules will receive a disconnection notice, and Verizon will work with any interested customer to develop a reasonable payment plan. If the parties cannot agree on a plan, the company would proceed with disconnection of service in accordance with the Commission’s rules.

Verizon supports allowing the moratorium to expire on June 30. The moratorium is no longer necessary as the pandemic recedes and the economy reopens.

Respectfully submitted,

MCI COMMUNICATIONS SERVICES,  
INC. and MCI METRO ACCESS  
TRANSMISSION SERVICES, INC.

By their attorney

Handwritten signature of Alexander W. Moore in blue ink, with the initials "CS" written to the right of the signature.

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Alexander W. Moore  
Associate General Counsel  
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Dated: June 15, 2021