



VILLAGE OF HYDE PARK

P.O. Box 400
HYDE PARK, VERMONT 05655

SHIRE OF LAMOILLE COUNTY
HYDE PARK ELECTRIC SINCE 1895
WATER AND WASTEWATER
PLANNING AND ZONING
(802) 888.2310

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Filed by ePUC

June 15, 2021

Ms. Holly Anderson, Clerk
Vermont Public Utility Commission
112 State Street
Montpelier, VT

RE: Case No. 20-0703-PET
Response to Commission, Disconnection Moratorium Order 5-24-2021, Extension June 30, 2021.

Dear Ms. Anderson,
Hyde Park Electric ("HPE") offers this information and comments.

	DELINQUENT ACCOUNTS	OVER 60 DAYS PAST DUE
6/8/21	\$ 52,455.91	\$ 26,190.09
MAY	\$ 52,083.37	\$ 21,008.99
APRIL	\$ 40,935.87	\$ 23,861.26
MARCH	\$ 53,587.79	\$ 14,770.38

176	June 8, TOTAL ACCOUNTS DELINQUENT = 13%
146	RECEIVED MAY 7 REMINDER NOTICE
84	RECEIVED MAY 17 REMINDER NOTICE
5	NEW PAYMENT ARRANGEMENTS
2	PENDING PAYMENT ARRANGEMENT

We support the lifting of the moratorium because we believe that it is in the best interest of our customers. Although HPE has repeatedly encouraged customers who are delinquent to enter into a Payment Arrangement, with each extension of the moratorium, we have experienced less response. Payment Agreements can prevent interruption in service. We will continue to respond to customer difficulties that require revisions of these agreements. We will abide by Rule 3.300.

We appreciate your consideration of HPE's response. Please contact me if you require further information.

Sincerely,
Carol Robertson
Carol Robertson, General Manager