

*Established 1900*

March 1, 2021

Holly Anderson
Clerk of the Commission
Vermont Public Utility Commission
112 State Street
Montpelier, VT

Re: Case # 20-0703-PET Vermont Legal Aid request for moratorium on utility and telecommunications shutoffs during the State of Emergency

Dear Ms. Anderson,

The Village of Ludlow Electric Light Department ("LELD") provides requested information pertaining to customer arrearages and payment agreements.

1. The customer balances that are more than 60 days past due is **\$108,101.55**, the number of customers with balances that are more than 60 days past due is approximately **84**, and compares with **\$90,111.85** with the same time period in 2020 (residential and non-residential), which is a 20% increase.
2. The number of customers with whom the utility has interacted to set up a payment agreement between the date of issuance of this Order and March 1, 2021 is **176**.
3. The number of payment agreements entered into between the date of issuance of this Order and March 1, 2021 is **154**.
4. The number of payment agreements successfully adhered to by the customer between the date of the issuance of this Order and March 1, 2021 is **137**.
5. Comments on whether the moratorium should be extended beyond March 31, 2021.
LELD is in favor of lifting the moratorium.

Please contact me if additional information is needed

Sincerely,

Thomas W. Petraska
General Manager