

Orleans Electric
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February 24, 2021

The PUC Order states:

“By no later than **March 1, 2021**, we direct utilities to file information on their customer arrearages and levels of payment agreements. Particularly, we direct utilities to file:

- a. The magnitude of customer balances that are more than 60 days past due, the number of customers with balances that are more than 60 days past due, and how these data compare with the same time period in 2020 (broken out into residential and non-residential customers).

Arrearages Through January 31, 2020	60-90+ Days count	60-90+ Days Amounts
Residential Customers	98	10,681.50
Non-Residential Customers	4	379.81

Arrearages Through January 31, 2021	60-90+ Days count	60-90+ Days Amounts
Residential Customers	137	20,814.54
Non-Residential Customers	5	728.71

- b. The number of customers with whom the utility has interacted to set up a payment agreement between the date of the issuance of this Order and March 1, 2021.

ZERO

- c. The number of payment agreements entered into between the date of the issuance of this Order and March 1, 2021.

Zero

- d. The number of payment agreements successfully adhered to by the customer between the date of the issuance of this Order and March 1, 2021.

Zero

- e. Comments on whether the moratorium should be extended beyond March 31, 2021”