

**Case No. 20-0703-PET**

**Village of Jacksonville**

**Response to PUC Order Dated 12/22/20**

a.	Residential Arrears		Commercial Arrears	
	Customers 60+ days past due (#)	Unpaid Balance 60+ days past due (\$)	Customers 60+ days past due (#)	Unpaid Balance 60+ days past due (\$)
2020	33	12548.03	5	16074.10
2019	25	7946.95	2	209.18

b. The number of customers with whom the utility has interacted to set up a payment agreement between the date of the issuance of this Order and March1, 2021.

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c. The number of payment agreements entered into between the date of the issuance of this Order and March 1, 2021.

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d. The number of payment agreements successfully adhered to by the customer between the date of the issuance of this Order and March 1, 2021.

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e. Comments on whether the moratorium should be extended beyond March 31, 2021