

VILLAGE OF JACKSONVILLE
ELECTRIC COMPANY
351 VT RT 112
PO BOX 169
JACKSONVILLE, VT. 05342
Ph. (802) 368-7010

12/11/2020

1) how lifting the moratorium has affected their disconnection numbers:

Lifting the moratorium has had little effect on our disconnection numbers. We have been and continue to work with customers to help them come up with and stick to a payment plan if they are unable to pay in full. We also have been sharing the VCAAP program with customers in hopes they apply for help if eligible.

2) how many of their customers have made use of VCAAP funding, and

We have 18 customers to date that have applied for the VCAAP program.
3 were Large Commercial/Industrial customers
15 were Residential (1 not eligible - no arrears)

(3) what percentage of their customers who have arrearages are actively participating in, or seeking to participate in, discussions about repayment plans.

I would say approx. 45% are in a re-payment plan and the other 55% will soon be receiving disconnection notices and will likely enter into a repayment plan if they are unable to pay in full. Again, we work very hard to help the customer without needing to disconnect.

Pamela Moore, Clerk
Jacksonville Electric Co.