

Town of Hardwick Electric
Department
PO Box 516
Hardwick, Vermont
05843

December 15, 2020

Re: Case #20-0703-PET

(1) how lifting the moratorium has affected their disconnection numbers:

The number of customers with arrearages dropped 4% from October 2020 to November 2020.

(2) how many of their customers have made use of VCAAP funding

100 customer applications approved (\$66K)

(3) what percentage of their customers who have arrearages are actively participating in, or seeking to participate in, discussions about repayment plans.

From 10/15/20 we have had 16% of our customers with arrearages make arrangements.