

MUNICIPAL OFFICES



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December 15, 2020

Ms. Judith Whitney, Clerk of the Board
VT Public Utilities Commission
120 State Street
Montpelier, VT 05620-2701

Re: Case No. 20-0703-PET Response to Order Ending Temporary Disconnection Moratorium

Dear Ms. Whitney,

The Northfield Electric Department (NED) submits the following responses to the questions asked of utilities by the Public Utilities Commission in its October 8, 2020 order.

1) How lifting the moratorium has affected their disconnection numbers:

NED sent 237 disconnect notices on December 2, 2020 and no customers have yet been disconnected. On average, NED issues about 266 disconnect notices per month. Total arrearages for the period ending 11/30/2020 were \$95,109.98 as compared to \$56,455.34 for the period ending 11/30/2019.

2) How many customers have made use of VCAAP funding:

NED had 50 customers apply for VCAAP assistance, and 39 of those were verified to have qualifying arrearages. Eleven customers who applied for VCAAP funding were rejected because they did not have arrearages greater than 60 days.

3) What percentage of customers who have arrearages are actively participating in or seeking to participate in discussions about repayment plans:

Approximately 30 of those customers in arrearages (about 10%) are actively participating in or are seeking repayment plans.

Sincerely,

Jeff Schluz
Town Manager