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October 23, 2020

FILED VIA ePUC

Vermont Public Utility Commission
12 State Street
Montpelier, VT 05620

RE: COVID-19 Emergency Disconnection Rule

To Whom It May Concern:

Pursuant to the COVID-19 Emergency Disconnection rule 7.622(E)(2) issued by the Public Utility Commission (“PUC”) on October 15, 2020, Champlain Broadband LLC d/b/a Burlington Telecom (“Burlington Telecom”), by and through their counsel, submits a revised telephone disconnection notice.

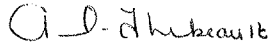
Burlington Telecom amended its current telephone disconnection notice to include information about the Vermont COVID-19 Arrearage Assistance Program (“VCAAP”) application process and the moratorium on disconnects during the pendency of an application or while awaiting disbursement of funds pursuant to PUC Revised Rule 7.620(H).

Additionally, Burlington Telecom revised the language regarding the use of a medical emergency certificate pursuant to PUC Revised Rule 7.623(B)(2). Those portions, which were amended, are highlighted on the notice filed with the PUC.

Burlington Telecom respectfully requests the PUC review and approve the enclosed disconnection notice.

If you have any questions, please do not hesitate to contact me at (802) 654-0742.

Sincerely,


Amber L. Thibeault, Esq.

Celebrating 40 Years of Service to Our Community