



May 20, 2020

Judith C. Whitney, Clerk
Vermont Public Utility Commission
112 State Street
Montpelier, VT 05620-2701

Re: Case No. 20-0703, Extension of the Temporary Moratorium on Involuntary Utility Service Disconnections

Dear Ms. Whitney,

In its March 17, 2020, March 18, 2020 and April 16, 2020 letters, Burlington Electric Department ("BED") provided the Public Utility Commission ("PUC") with notice of temporary changes to our policies for service disconnections for nonpayment and assessment of late fees. The PUC assigned those notifications with case numbers 20A-0717 and 20A-0737, respectively. Currently, BED's moratoria on its involuntary disconnections of service for nonpayment and assessment of customer late fees are both in effect until further notice, and in no case would either conclude before May 31, 2020.

In response to the PUC's May 15, 2020 Order requesting comments on a further extension of the temporary moratorium on involuntary utility service disconnections, BED is providing this letter to confirm that it does not object to an extension of this temporary moratorium until July 31, 2020. This would have the effect of BED continuing its moratorium on both its involuntary disconnections of service for nonpayment and assessment of customer late fees until further notice, and in no case would the moratorium on involuntary disconnections of service conclude before July 31, 2020 or would the moratorium on assessment of late fees conclude before May 31, 2020.

In the event that further extensions are proposed, we request PUC guidance on the criteria it would use to determine when recommencing disconnection processes might be appropriate for Vermont utilities. This question does not reflect a desire by BED to resume such activities at any specific point in time and rather is being asked to assist with planning.

Should you have any questions or concerns, please feel free to contact us at any time.

Burlington Electric Department
585 Pine Street Burlington, VT 05401
burlingtonelectric.com

Phone 802.658.0300

Sincerely,

A handwritten signature in black ink, appearing to read 'AW', is positioned above the typed name.

Amber Widmayer
Regulatory Specialist
Burlington Electric Department
(802) 735-6918

Cc: June Tierney, Commissioner, Department of Public Service