

Hello,

We are a current and longstanding Southern Vermont Cable company customer.

We would like to provide feedback to the commission regarding the proposed sale of SVC to Comcast.

We don't really have an opinion about whose name is on the company letterhead.

We do care about cost and offerings.

We will therefore ask the commission to consider requiring Comcast to honor (grandfather) all SVC service offerings.

For us, this means the following:

- our service plan which includes basic channels (mostly broadcast channels) and speed-controlled internet service. Currently this is internet service at 1.5Mbps/384Kbps for \$29.95 (plus basic cable for \$21.95/mo. plus 6% sales tax & fees) for a total of \$53.22
- Because we have been a customer of SVC for a long time we also have a static IP address included in that price (this was their original service offering model and has been grandfathered). We ask Comcast be required to honor that static IP address as part of our package.
- We ask that Comcast be required to grandfather the SVC email addresses and servers (POP3 and SMPT servers). We have many security cameras that use these servers and addresses and changing them would require significant effort.
- We own our cable modem and do not wish to go through the expense or configuration efforts to change that. We ask that Comcast be required to grandfather our current cable modem.
- for cable, SVC does not scramble the cable signal. This means we can use our TV tuner to select channels and do not need a "cable box" to perform that function. We ask that this not change for existing SVC customers.

Thank you for your consideration of these requests. SVC has done an excellent job and we hope the next owner will do the same.

Sincerely, Pete & Nanci Salinger.

66 Pineapple Hill Lane, Jamaica VT 05343.

Home phone: 802-874-4454