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**State of Vermont
Public Utility Commission**

January 10, 2020

Rodney and Mary E Croft
8783375
491 East Barnard Road
South Royalton, VT 05068
rodandmary45@gmail.com

Re: PSB Case No. 19-0855-RULE - Proposed changes to PUC Rule 5.100

Dear Mr. and Mrs. Croft:

I wish to acknowledge the Vermont Public Utility Commission's ("Commission") receipt on December 6, 2019, of your comments regarding the above-referenced matter.

Copies of your comments were provided upon receipt to the Commissioners and Commission staff assigned to this case. Your filing has also been made a part of the public comments file in this case.

I have also provided a copy of your letter to the Vermont Department of Public Service ("DPS"), which is the state agency that represents the interests of the people of the state in matters before the Commission. You may wish to discuss your concerns directly with the DPS. Its phone number is 802-828-2811, its e-mail address is psd.consumer@vermont.gov, and its mailing address is 112 State Street, Montpelier, VT 05620-2601.

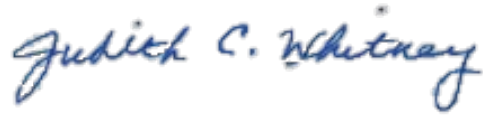
If you are interested in receiving e-mail messages when parties make filings and the Commission issues documents in this case, you may "subscribe" to the case in ePUC (the Commission's electronic case management system).¹ To subscribe:

- go to epuc.vermont.gov and log in or, if you do not yet have an ePUC user account, create an account by clicking on the "Create Account" button and filling in the fields on that screen,
- find the case you would like to subscribe to by using the "Search by Case Number" option,
- select "Subscribe to a Case" from the "Select Action" drop-down menu and fill in the fields on that screen.

¹ More information about ePUC is available on the Commission's website at: puc.vermont.gov/epuc-information.

The Commission welcomes comments from the public, and we want to thank you for bringing your concerns to our attention.

Sincerely,

A handwritten signature in blue ink that reads "Judith C. Whitney". The signature is written in a cursive style with a small dot above the 'i' in Whitney.

Judith C. Whitney
Clerk of the Commission