

STATE OF VERMONT  
PUBLIC UTILITY COMMISSION

Case No. 18-3231-PET

Petition of the Vermont Department of Public Service for an Investigation into the service quality provided by Telephone Operating Company of Vermont, Inc., d/b/a Consolidated Communications, Inc.	
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Order entered: 04/12/2019

**THIRD ORDER MODIFYING SCHEDULE**

This case involves an investigation, pursuant to 30 V.S.A. § 30, into the compliance of Telephone Operating Company of Vermont, Inc., doing business as Consolidated Communications, Inc. (“Consolidated”), with service quality standards for retail customers of telecommunications services. In this Order, we grant the agreed motion of the Vermont Department of Public Service (“Department”) to amend the schedule in this case.

On February 27, 2019, we issued an order amending the schedule proposed by the parties in this case.

On March 27, 2019, we issued a second order amending the schedule proposed by the parties in this case.

On April 9, 2019, the Department filed a third motion requesting changes to the schedule.

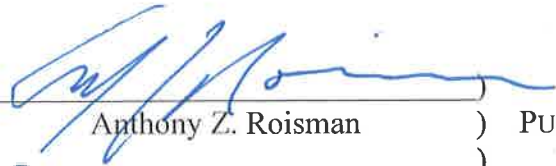


The Department asks to extend the deadline to file prefiled testimony from April 12, 2019, to April 26, 2019, and to move the date for the status conference in this case from April 19, 2019, to May 3, 2019. The Department states that the extension will ensure the complete and accurate development of the Department’s prefiled testimony and allow for the appropriate treatment of confidential information in that testimony as required by the Protective Agreement in this case. The Department has consulted with Consolidated and Consolidated agrees with the proposed schedule modifications.

We find that the Department’s requested extension is supported by good cause and extend the schedule for filing prefiled testimony as requested to April 26, 2019. The hearing room is not available on the proposed date for the status conference due to a rulemaking

workshop scheduled for the same date in Case No. 19-0252-RULE. We request that the Department and Consolidated propose alternative dates for the status conference.

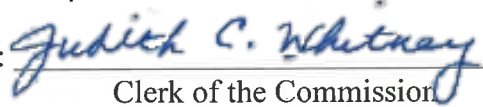
**SO ORDERED.**

Dated at Montpelier, Vermont, this 12th day of April, 2019.

	)	
Anthony Z. Roisman	)	PUBLIC UTILITY
	)	
	)	
Margaret Cheney	)	COMMISSION
	)	
	)	
Sarah Hofmann	)	OF VERMONT

OFFICE OF THE CLERK

Filed: April 12, 2019

Attest:   
Clerk of the Commission

*Notice to Readers: This decision is subject to revision of technical errors. Readers are requested to notify the Clerk of the Commission (by e-mail, telephone, or in writing) of any apparent errors, in order that any necessary corrections may be made. (E-mail address: [puc.clerk@vermont.gov](mailto:puc.clerk@vermont.gov))*

PUC Case No. 18-3231-PET - SERVICE LIST

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