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July 1, 2026

Holly Anderson, Clerk
Vermont Public Utility Commission
112 State Street
Montpelier, VT 05620-2701

Re: Case No. 25-0729-TF/Tariff filing of Town of Hardwick Electric Department requesting an overall rate increase of 13.24% effective with service rendered on or after June 1, 2025

Dear Ms. Anderson:

On May 6, 2026, the Town of Hardwick Electric Department (“HED”) filed a letter that, among other things, committed to filing a status report by July 1, 2026, on “whether its software vendor can automate the net-metering billing calculation [methodology]” that was agreed to by HED and the Department of Public Service (the “Department”). This letter contains that report and an update on the recalculation of past net metering credits.

Billing System Automation

HED has completed the programming modifications necessary to automate the monthly netting of customer generation and consumption within our billing software. Its software vendor, Meridian, has implemented all programming changes necessary to perform monthly netting in accordance with the methodology agreed upon with the Department.

While a limited number of manual adjustments remain necessary for customers participating in allocated group net metering arrangements, these adjustments are minimal and are consistent with the level of manual processing commonly required by utilities administering allocated net metering credits.

Using the updated programming, HED successfully calculated June 2026 net metering bills (for May 2026 usage/production) utilizing the agreed-upon methodology.

Customer Communications

HED has mailed a letter to all affected net metering customers explaining the past net metering credit issue, the corrective actions undertaken by HED and the implementation of the revised billing methodology going forward.

Historical Billing Recalculations

HED has made substantial progress in recalculating customer bills for the agreed-upon two-year review period.

- Total accounts requiring recalculation: **266**
- Accounts completed as of this report: **184**
- Average customer credit identified to date: **\$99.12 over the two year period**

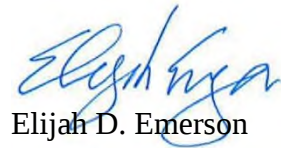
HED expects to complete the remaining recalculations by the September 1, 2026, deadline in HED and the Department's agreement.

Conclusion

HED believes it has successfully implemented the permanent system modifications necessary to ensure accurate monthly net metering calculations going forward. HED remains committed to completing the remaining historical account reviews by the September 1, 2026, deadline and appreciates the assistance and cooperation of the Department of Public Service throughout this process.

Thank you for your attention to this matter, and please me know if you have any questions.

Regards,



Elijah D. Emerson

Cc: Department of Public Service (via ePUC)