

STATE OF VERMONT  
PUBLIC UTILITY COMMISSION

Case No. 25-1172-TF

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| Tariff filing of the City of Burlington Electric Department for an overall rate increase of 4.5% effective for service rendered on or after August 1, 2025, for bills rendered on and after September 1, 2025 |  |
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Order entered: 07/01/2026

**ORDER APPROVING CORRECTED TARIFFS AND REFUND PLAN**

On June 16, 2025, the City of Burlington Electric Department (“BED”) filed revised tariffs and rate schedules with the Vermont Public Utility Commission (“Commission”) reflecting a proposed 4.50% increase effective with bills rendered on or after September 1, 2025.

On February 27, 2026, the Commission approved a rate increase of 4.33%, effective with service rendered on or after August 1, 2025, and required BED to file compliance tariffs consistent with the approved rate increase.

On March 13, 2026, BED filed incorrect tariffs in ePUC. BED’s filed tariffs are incorrect for three reasons: (1) the revised tariffs did not supersede the previously submitted tariffs, (2) the revised tariffs did not include the correct effective date, and (3) the tariffs included language stating that they were “Approved.”

On April 22, 2026, the Commission directed BED to file compliance tariffs that state the correct effective date of August 1, 2025, for bills rendered on and after September 1, 2025, that do not state “Approved” and that supersede the appropriate previously filed tariffs.

On May 20, 2026, BED filed tariffs complying with the Commission’s directions.

On March 13, 2026, BED filed a refund plan. The refund plan stated the following:

BED plans to implement the approved 4.33% rate increase on bills rendered on or after April 1. BED will calculate the amount each customer overpaid between the August 1 service/September 1 bills-rendered implementation of the 4.5% temporary surcharge and March 31. BED will then apply that amount as a line-item credit on each customer’s respective bill. BED will provide information to its customers regarding the refund via a message on those same bills. If a customer’s bill does not have sufficient charges against which to apply the full credit, BED will continue to apply the credit to future bills until the credit is entirely paid.

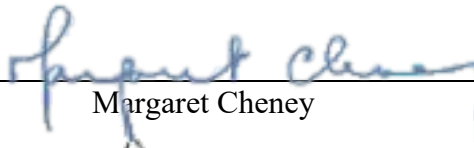
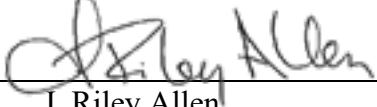
For any customers from whom BED over-collected while the temporary surcharge was in effect and are no longer receiving electric service from BED as of the date of the refund (i.e., they have no bill upon which to issue a credit), BED will make a reasonable effort to locate such customers and provide them with a refund via check. By “reasonable effort,” BED means it will either use forwarding information, if any, provided by the customer or customer contact information on file if it is determined to still be current. For such former customers for whom BED does not have current contact information, BED will hold refund amounts for one year, during which time former customers may contact BED to request a refund check. BED will communicate the availability of potential refunds for former customers via its webpage, Front Porch Forum, and social media, encouraging customers to submit a refund request via our website. After one year, BED will forward any unclaimed credit balances and accompanying information to the Unclaimed Property Division of the Vermont State Treasurer’s Office.

On March 23, 2026, the Vermont Department of Public Service filed comments stating that it had no concerns regarding BED’s refund plan.

BED’s refund plan and revised compliance tariffs are approved.

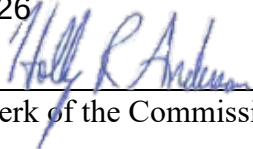
**SO ORDERED.**

Dated at Montpelier, Vermont, this 1st day of July, 2026.

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| <br>_____ | ) |                |
| Edward McNamara                                                                             | ) | PUBLIC UTILITY |
|                                                                                             | ) |                |
| <br>_____ | ) | COMMISSION     |
| Margaret Cheney                                                                             | ) |                |
|                                                                                             | ) |                |
| <br>_____ | ) | OF VERMONT     |
| J. Riley Allen                                                                              | ) |                |

OFFICE OF THE CLERK

Filed: July 1, 2026

Attest:   
\_\_\_\_\_  
Clerk of the Commission

*Notice to Parties: Appeal of this decision to the Supreme Court of Vermont must be filed with the Commission within 30 days. Appeal will not stay the effect of this order, absent further order by this Commission or appropriate action by the Supreme Court of Vermont. Motions for reconsideration or stay, if any, must be filed with the Commission within 28 days of the date of this order.*

PUC Case No. 25-1172-TF - SERVICE LIST

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