

This document is being filed electronically using ePUC.

STATE OF VERMONT
PUBLIC UTILITY COMMISSION

Case No. 20-0203-INV
Investigation into the establishment of reduced
rates for low-income residential ratepayers of
Vermont electric utilities.

**Vermont Electric Cooperative and Washington Electric Cooperative Response to October 15,
2025 Order Regarding Filing of ACRE Grant Program Reports**

On June 13, 2023 the Public Utility Commission (PUC) issued an Order that directed Vermont Electric Cooperative (VEC) and Washington Electric Cooperative (WEC) to *"file their annual and final reports, which are required by the Department for the ACRE Program, in the compliance subcase for this case"*. Just over six months later, on December 21, 2023, the ACRE grant award was executed between VEC, WEC, and the Department of Public Service (DPS). VEC and WEC have been submitting quarterly reports to DPS as required by the grant agreement. We regret that we neglected to also submit these to the PUC as required by the June 2023 Order. These reports are included here for your information and we will make sure to file all ACRE grant reports with the PUC going forward.

We would be pleased to provide any other additional information regarding implementation of the ACRE program that the PUC may be interested in obtaining.

Dated at Montpelier, Vermont, this 16th day of October 2025.

Respectfully submitted,

VERMONT ELECTRIC COOPERATIVE, INC.



By: Andrea Cohen, Leader
Government Affairs and Member Relations

WASHINGTON ELECTRIC COOPERATIVE, INC.



By: Louis Porter, General Manager

Affordable Community Renewable Energy Program- Quarterly Progress Report

GRANTEE: Vermont Electric Cooperative, Inc.

GRANT NAME & NUMBER: Affordable Community Renewable Energy Program #02240-FY24-Act74G600-025

CALENDAR YEAR AND QUARTER BEING REPORTED: 2024 Q1.

PERIOD COVERED BY REPORT: 1/1/2024- 3/31/2024.

PROJECT CONTACT: Andrea Cohen, 802-696-9036, acohen@vermontelectric.coop

1. Goals & Objectives for the Quarter:

Q1 2024 was the first quarter that we had a fully executed grant agreement (was put into effect as of 12/11/2024). Our goals for this quarter included final preparation for soft launch.

2. Work Accomplished in the Reporting Quarter

- Communications and planning with DCF to finalize systems and processes for income verification. Processes are now finalized and just awaiting signed MOU between DCF and VEC/WEC. As soon as MOU is signed we will begin soft launch enrollment.
- Communications and planning between WEC and VEC to ensure billing systems are set up to accommodate the 5 years of monthly bill credits for program participants.
- VEC finalized soft launch outreach plans. We will be mailing to approx. 80 members an application form with a copy of their bill (which is required to have a complete application).
- VEC set up administrative time coding.
- VEC set up bill credit processes for enrolled members.
- WEC setting up administrative processes.

3. Work/Purchases Scheduled for the Next Reporting Quarter

- Execute MOU with DCF.
- WEC to train Member Service Representatives on the program.
- WEC and VEC to soft launch program and begin enrolling participants!

4. Cost & Performance Status & Metrics:

Costs at this time have been administrative planning time. VEC has begun coding time and we anticipate submitting an invoice in early Q2.

Andrea Cohen, Vermont Electric Cooperative

April 10, 2024



Affordable Community Renewable Energy Program- Quarterly Progress Report

GRANTEE: Vermont Electric Cooperative and Washington Electric Cooperative

GRANT NAME & NUMBER: Affordable Community Renewable Energy Program #02240-FY24-Act74G600-025

CALENDAR YEAR AND QUARTER BEING REPORTED: 2024 Q2.

PERIOD COVERED BY REPORT: 4/1/2024- 6/30/2024.

PROJECT CONTACT: Andrea Cohen, 802-696-9036, acohen@vermontelectric.coop

1. Goals & Objectives for the Quarter:

Goals for Q2 were to:

- Execute the MOU with DCF.
- WEC to prepare their Member Service team to launch the program.
- WEC and VEC to soft launch program and begin enrolling participants.

2. Work Accomplished in the Reporting Quarter

- The MOU with Department of Children and Families (DCF) was finalized on April 3, 2024. Systems and processes for income verification also finalized.
- Utility bill credit systems finalized.
- VEC initiated enrollment soft launch on May 13th 2024. VEC mailed approximately 80 application packets to a list that was developed by the member service team that included some members who were actively engaged in payment plans or marked as needing more assistance. The packet included an application form with a copy of their bill (which is required to have a complete application).
- VEC initiated other member outreach including notice to our community action partners (5/13), outreach to all VEC Senators and Representative asking them to share with their local low income and elder community groups (6/10), outreach to expanded list of community assistance partners and local officials (6/21), outreach to identified senior care organizations (6/24), outreach to 400 VEC members who used VEC low income Tier 3 incentives (7/2).
- Washington Electric Cooperative (WEC) has identified more than 100 members who may be eligible and benefit from the ACRE program and is in the process of reaching out to those members, suggesting that they may want to apply.
- WEC is ready to assist any members in determining if they qualify in coordination with Department for Children and Families.

VEC was notified that 1 member that was enrolled in the program moved from their original housing to living with a family member also within the VEC service territory. We are exploring with the member whether their new household is eligible and if so we can allocate the remaining bill credits to the new household. If the household is not eligible we will work with the member to assign the remaining bill credits to a different eligible household. We expect there will be many occurrences like this due to the mobility of the targeted population and will we document and ensure the remaining bill credits funds will be reallocated in accordance with the grant requirements. It is important to note that this activity is administratively time intensive.

3. Work/Purchases Scheduled for the Next Reporting Quarter

- Finalize with DPS a budget for ACRE Phase 2 projects now that a new PPA has been executed.
- VEC to continue outreach and enrollment. VEC is currently compiling a list of our local food pantries and looking at ways to partner for on-site enrollment events at senior centers and food pantries in coordination with local partners.

- Once WEC has completed initial outreach they will issue a more general informational effort, through website, news outlets and newsletter letting the general membership know about the program.

4. Cost & Performance Status & Metrics:

The first invoice was submitted for expenses through the end of May: **\$ 81,305.07**

The second invoice will be submitted week of 7/15 for expenses through the end of June, likely to be in the amount of **\$ 66,707.53**.

ADMINISTRATIVE COSTS:

Invoice 1: \$4,423.07 (VEC)

Invoice 2: \$ 742.58 (VEC)

SUBCONTRACTOR SERVICES

Invoice 1: \$ 0

Invoice 2: \$ 910.95 (DCF May work)

MEMBERSHIPS: \$ 76,882.00

Invoice 1: \$76,882.00. (26 VEC)

Invoice 2: \$66,054.00. (22 VEC)

Total Grant Award Phase 1.	\$ 1,458,350.00
Total Invoice #1	\$ 81,305.07
Total Invoice #2 (not yet submitted)	\$ 66,707.53
Total Grant Remaining:	\$ 1,310,337.40

Andrea Cohen, Vermont Electric Cooperative



acohen@vermontelectric.coop

802-696-9036

Affordable Community Renewable Energy Program- Quarterly Progress Report

GRANTEE: Vermont Electric Cooperative and Washington Electric Cooperative

GRANT NAME & NUMBER: Affordable Community Renewable Energy Program #02240-FY24-Act74G600-025

CALENDAR YEAR AND QUARTER BEING REPORTED: 2024 Q3.

PERIOD COVERED BY REPORT: 7/1/2024- 9/30/2024.

PROJECT CONTACT: Andrea Cohen, 802-696-9036, acohen@vermontelectric.coop

1. Goals & Objectives for the Quarter:

Goals for Q3 were to:

- Finalize with DPS a budget for ACRE Phase 2 project since a PPA has been executed.
- VEC to continue outreach and enrollment. Reach out to local food pantries and look for ways to partner for on-site enrollment events at senior centers and food pantries in coordination with local partners.
- WEC to complete initial outreach and then implement more general informational effort, through website, news outlets and newsletter.

2. Work Accomplished in the Reporting Quarter

- VEC and DPS met to discuss phase 2 project. Will need to meet again to finalize budget.
- VEC outreach and enrollment continued. Member outreach included: outreach to 400 VEC members who used VEC low income Tier 3 incentives (7/2), email outreach campaign to 22 food pantries in VEC service territory (8/5), email outreach campaign to 160 municipal contacts in VEC service territory (8/7), postal mailing to 705 VEC members that qualify for emergency fuel assistance (9/4). At the end of the quarter, 355 of the 365 VEC slots were filled. (As of this writing the program is now full).
- Washington Electric Cooperative (WEC) continued outreach and enrollment activities. At the end of Q3 approximately half of the WEC 115 slots were filled.

NOTE: Members are communicating appreciation for the program

Ms. Stearns:
I just wanted to take the time
to thank you for allowing me to
be in the ACRE program!! I have
always been a healthy person, but
lately a very serious health problem.
I have been using my food stamps
(I'm retired) for the medical
supplies I need. This program
will be such a huge help. I'm so
excited as I said on the
phone. Every little bit helps
these days!! Thank you again
so much for thinking of me and
approving me for the program.
Have a great day and God Bless

Sincerely, [Redacted]



A very special thank-you,
as warm as it can be,
To express appreciation
to you — from grateful me!

3. Work/Purchases Scheduled for the Next Reporting Quarter

- VEC will need to arrange for reassignment of remaining credits for the 4 VEC members who have moved out of service territory since initial enrollment.
- VEC to manage the waiting list for members who might be interested in participating in Phase 2. Enrollment form link replaced with waiting list link: <https://vermontelectric.coop/payment-assistance>
- Finalize with DPS a budget for ACRE Phase 2 projects now that a new PPA has been executed.
- WEC to continue to enroll until capacity of Phase 1 reached.

4. Cost & Performance Status & Metrics:

Total Grant Award Phase 1.	\$ 1,458,350.00
Total Invoice #1- work performed through end of May 2024	\$ 81,305.07
Total Invoice #2- work performed through end of June 2024	\$ 66,707.53
Total Invoice #3- work performed through end of July 2024	\$ 99,732.00
Total Invoice #4- work performed through end of August 2024	\$ 298,051.47
Total Grant Remaining:	\$ 912,553.93

An invoice for Sept work will be forthcoming early in October.

Andrea Cohen, Vermont Electric Cooperative



acohen@vermontelectric.coop

802-696-9036

Affordable Community Renewable Energy Program- Quarterly Progress Report

GRANTEE: Vermont Electric Cooperative and Washington Electric Cooperative

GRANT NAME & NUMBER: Affordable Community Renewable Energy Program #02240-FY24-Act74G600-025

CALENDAR YEAR AND QUARTER BEING REPORTED: 2024 Q4.

PERIOD COVERED BY REPORT: 10/1/2024- 12/31/2024.

PROJECT CONTACT: Andrea Cohen, 802-696-9036, acohen@vermontelectric.coop

1. Goals & Objectives for the Quarter:

Goals for Q4 were to:

- VEC reassign remaining credits for the 4 VEC members who have moved out of service territory since initial enrollment.
- VEC to manage the waiting list for members who might be interested in participating in Phase 2. Enrollment form link replaced with waiting list link: <https://vermontelectric.coop/payment-assistance>
- Finalize with DPS a budget for ACRE Phase 2 projects now that a new PPA has been executed.
- WEC to continue to enroll until capacity of Phase 1 reached.

2. Work Accomplished in the Reporting Quarter

- VEC created and implemented reassignment process for any VEC members who moved out of service territory. The process is to contact member to see if they want to reassign to another (eligible) member. If we do not get a response or a request to reassign we offer the remaining credit to the next approved member on the waiting list. So far we have reassigned for 5 members. 58 months for 1 member, 56 months for 2 members, and 56 months for 2 members. The process seems to be working well.
- VEC waiting list is operational and will be used for reassignments as need, and for Phase 2.
- Phase 2 project budget not yet finalized pending more details on phase 2 project.
- Washington Electric Cooperative (WEC) continued outreach and enrollment activities. At the end of Q4 110 of WEC's 115 slots were enrolled.

3. Work/Purchases Scheduled for the Next Reporting Quarter

- Continue to manage Phase 1 administrative processes.
- Washington Electric to fill final 5 slots and continue to manage phase 1 administrative processes.
- Finalize plans for Phase 2 project.

4. Cost & Performance Status & Metrics: (see project invoices for all detail).

Total Grant Award Phase 1.	\$ 1,458,350.00
Total Invoices through end of 2024	\$ 1,350,578.31
Total Grant Remaining:	\$ 107,771.69

The remaining expenses include final billing for WEC enrollments, DCF subcontracting costs, continued VEC and WEC program administration expenses. Please let me know if you have any questions.

Andrea Cohen, Vermont Electric Cooperative



acohen@vermontelectric.coop

802-696-9036

Affordable Community Renewable Energy Program- Quarterly Progress Report

GRANTEE: Vermont Electric Cooperative and Washington Electric Cooperative

GRANT NAME & NUMBER: Affordable Community Renewable Energy Program #02240-FY24-Act74G600-025

CALENDAR YEAR AND QUARTER BEING REPORTED: 2025 Q1.

PERIOD COVERED BY REPORT: 1/1/2025- 3/31/2025.

PROJECT CONTACT: Andrea Cohen, 802-696-9036, acohen@vermontelectric.coop

1. Goals & Objectives for the Quarter:

Goals for Q1 2024 were to:

- Continue to manage Phase 1 administrative processes.
- Washington Electric to fill remaining 5 slots and continue to manage phase 1 administrative processes.
- Work with DPS to finalize plans for Phase 2 project.

2. Work Accomplished in the Reporting Quarter

- We successfully continued to manage all administrative processes for Phase 1 program. Program billing is running well with minimal administrative work necessary.
- Washington Electric Cooperative (WEC) continued enrollment activities and all 115 slots are now fully enrolled.
- VEC wait list continues to be operational and can be used for reassignments as necessary. We have not been advertising the waitlist and will wait until we are cleared to implement phase 2.
- Phase 2 project proposed budget was developed and submitted to DPS on February 10. Continued discussion with DPS to finalize details for phase 2.

3. Work/Purchases Scheduled for the Next Reporting Quarter

- Continue to manage Phase 1 administrative processes.
- Finalize plans for Phase 2 project. Launch project when finalized.

4. Cost & Performance Status & Metrics: (see project invoices for all detail).

Total Grant Award Phase 1.	\$ 1,458,350.00
Total Invoices through end of 2024	\$ 1,428,961.14
Total expenses still to be invoiced thru Q1 2025:	\$ 15,307.88
Total Grant Remaining:	\$ 14,080.98

The remaining budget is for DCF subcontracting costs and continued VEC and WEC program administration expenses. Please let me know if you have any questions.

Andrea Cohen, Vermont Electric Cooperative



acohen@vermontelectric.coop

802-696-9036

Affordable Community Renewable Energy Program- Quarterly Progress Report

GRANTEE: Vermont Electric Cooperative and Washington Electric Cooperative

GRANT NAME & NUMBER: Affordable Community Renewable Energy Program #02240-FY24-Act74G600-025

CALENDAR YEAR AND QUARTER BEING REPORTED: 2025 Q2.

PERIOD COVERED BY REPORT: 4/1/2025- 6/30/2025.

PROJECT CONTACT: Andrea Cohen, 802-696-9036, acohen@vermontelectric.coop

1. Goals & Objectives for the Quarter:

Goals for Q2 2025 were to:

- Continue to manage Phase 1 administrative processes.
- Finalize plans for Phase 2 project. Launch project when finalized.

2. Work Accomplished in the Reporting Quarter

- VEC and WEC successfully continued to manage all administrative processes for Phase 1 program. Program billing is running well with minimal administrative work necessary.
- VEC wait list continues to be operational and can be used for reassignments as necessary. We have not been advertising the waitlist and will wait until we are cleared to implement phase 2.
- Continued discussion with DPS to finalize details for phase 2. Phase 2 grant agreement finalized and executed end of June 2025.

3. Work/Purchases Scheduled for the Next Reporting Quarter

- Planning for outreach and application processing for Phase 2 to be finalized in July in anticipation of Phase 2 enrollments beginning in Q3.
- As members discontinue service, continue to transfer remaining bill credits to their new account within service territory or assign remaining credits to new eligible participants.

4. Cost & Performance Status & Metrics: (see project invoices for all detail).

Total Grant Award Phase 1.	\$ 1,458,350.00
Total Invoices through end of Q1 2025	\$ 1,444,269.02
Total expenses still to be invoiced thru Q2 2025:	\$ 4,398.19
Total Grant Remaining:	\$ 9,682.79

The remaining budget is for DCF subcontracting costs and continued VEC and WEC program administration expenses. Please let me know if you have any questions.

Andrea Cohen, Vermont Electric Cooperative



acohen@vermontelectric.coop

802-696-9036

Affordable Community Renewable Energy Program- Quarterly Progress Report

GRANTEE: Vermont Electric Cooperative and Washington Electric Cooperative

GRANT NAME & NUMBER: Affordable Community Renewable Energy Program #02240-FY24-Act74G600-025

CALENDAR YEAR AND QUARTER BEING REPORTED: 2025 Q3.

PERIOD COVERED BY REPORT: 7/1/2025- 9/30/2025.

PROJECT CONTACT: Andrea Cohen, 802-696-9036, acohen@vermontelectric.coop

1. Goals & Objectives for the Quarter:

Goals for Q3 2025 were to:

- Continue to manage Phase 1 administrative processes.
- Launch phase 2 enrollments when project planning complete.
- As members discontinue service, continue to transfer remaining bill credits to their new account within service territory or assign remaining credits to new eligible participants.

2. Work Accomplished in the Reporting Quarter

- VEC and WEC successfully continued to manage all administrative processes for Phase 1 program. Program billing is running well with minimal administrative work necessary.
- Details finalized for Phase 2 following execution of Phase 2 grant agreement at end of June 2025.
- Planning with DCF implemented in anticipation of Phase 2 applications.
- In August VEC wait list members were contacted and invited to apply to be included in Phase 2 enrollments.
- **NOTE:** Phase 2 outreach and enrollment was initiated but paused in September pending agreement between grantees and grantor regarding grant agreement provisions related to energy production and REC's from the landfill and gravel pit projects that differ from actual generation. This was not yet resolved at the end of Q3.

3. Work/Purchases Scheduled for the Next Reporting Quarter

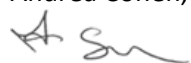
- We hope to have discrepancies resolved early in Q4 so we can promote Phase 2 applications and enrollments as soon as possible.
- As members discontinue service, we continue to transfer remaining bill credits to their new account within service territory or assign remaining credits to new eligible participants.

4. Cost & Performance Status & Metrics: (see project invoices for all detail).

Total Grant Award Phase 1.	\$ 1,458,350.00
Total Invoices through end of Q3 2025 (note: not all invoices have been approved/paid as of 10/13/25).	\$ 1,450,242.11
Total Phase 1 Grant Remaining (the last 2 pending phase 1 invoices= \$ 20,761.09)	\$ 8,107.89
Total Phase 2 Award (expenses have been incurred, not invoiced yet).	\$1,235,082.00
Total Phase 1 and Phase 2 Grant Remaining	\$1,243,189.89

The remaining budget for Phase 1 is for DCF subcontracting costs and some continued VEC and WEC program administration expenses. Please let me know if you have any questions.

Andrea Cohen, Vermont Electric Cooperative



acohen@vermontelectric.coop

802-696-9036