

From: Michael Paradee <paradeeconstruction@gmail.com>

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To: PUC - Clerk <PUC.Clerk@vermont.gov>

Subject: Hardwick electric rate increase

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Having just suffered a double digit increase, and living with the most frequent outages of any place I've been, yet another increase is hard to imagine, but we're left with no choice.

The selective enforcement of their own bylaws in terms of meter placement, refusal to install smart meters (even having received a grant for them), and terrible customer service, I can't imagine having to pay more that we already do. During an unscheduled, but routine maintenance project, Brian Forant responded with "buy some candles" when asked what if the outage lasted overnight.

Hardwick electric has made it increasingly difficult to install on site solar with net metering, despite Vermonts climate initiative goals. They've frequently been in the news for embezzlement, and 20 years of misread meters at craftsbury academy. This organization is ridiculous, and to ask for yet another increase is borderline criminal.

Mike Paradee

Paradee Construction LLC

51 Wheeler Lane

Wolcott Vermont

05680

(802) 793 7794