

Public Comments

Public Comment(s)

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General Public Comment				
10/01/2024	Strousse, Rose [PUBCOM]	I received a notification of a rate increase due to "operating & maintenance". When I went to pay my bill I was charged a \$3.50 convenience fee. I am appalled that rates have increased AND I am being charged a fee for paying my bill on time. It seems like the rate increase could have covered the cost of the 3rd party vendor or perhaps an alternative vendor should be explored. Shame on you BED. Do better!	Filed	