

112 State Street
4th Floor
Montpelier, VT 05620-2701
TEL: 802-828-2358



TTY/TDD (VT: 800-253-0191)
FAX: 802-828-3351
E-mail: puc.clerk@vermont.gov
Internet: www.puc.vermont.gov

**State of Vermont
Public Utility Commission**

Charlene Dindo
Legislative Council
115 State Street
Montpelier, VT 05602
SENT ELECTRONICALLY

**RE: Rules 24-P016 and 24-P017, Vermont Public Utility Commission,
Amendments to Rules 3.300 and 3.400, Utility Disconnections**

August 1, 2024

Dear Ms. Dindo:

The Vermont Public Utility Commission (“Commission”) submits proposed amendments to Commission Rules 3.300 and 3.400, which govern the disconnection process for regulated utilities.

These proposed amendments are intended to implement changes to the utility disconnection process that were mandated by Act 47,¹ which requires the Commission to adopt rules that: (1) allow for remote disconnections of utility services; and (2) require utilities to provide notice of disconnections to owners of rental properties if utility service to the property has been disconnected. The Commission’s proposed rule amendments incorporate these legislative mandates and include other related updates and revisions to the rules that were proposed by the Vermont Department of Public Service (Department) and other interested parties.

The Commission’s proposed rulemaking follows a multi-year process, which included multiple workshops and rounds of written comments from the Department, affected utilities, and other interested entities. The filing materials include two orders from the Commission that summarize the rulemaking process and include the Commission’s response to various public comments and recommendations that were received throughout the rulemaking process. The filing materials also include copies of public comments received by the Commission and redline drafts showing all proposed revisions to Commission Rules 3.300 and 3.400.

Thank you for your attention to this matter. Please let me know if you have any questions or concerns.

Sincerely,

/s/ Daniel C. Burke

Daniel Burke

Encls.

¹ Public Act No. 47, § 25a (2023 Vt., Bien. Sess.).