

Q.DPS.GMP.1-61. The prefiled testimony of Michael Burke, at page 32, states “[i]t is important to note that this underground work will focus on the primary lines, not the service lines, to individual homes.” Over the period 2020-2023:

- a. What percentage of total outage events were on service lines?; and
- b. What percentage of total customer outages were due to events on service lines?

A.DPS.GMP.1-61.

- a. See Attachment GMP.DPS1.Q61
- b. See Attachment GMP.DPS1.Q61

Person/s Responsible for Response: Mike Burke; Ken Couture
Title of Person/s: VP, Field Operations; Leader of Grid Resiliency
Date: January 5, 2024

Year	% of Outage Events on Services	% of Customer Outages on Services
(Data Through 12/20/23)		
2020	34.90%	0.70%
2021	34.40%	0.60%
2022	32.70%	0.60%
2023	32.20%	0.60%