



See back for customer comment section and explanation of terms

Bill Date: 11/17/22



Account Name: Customer Name Here

Service Address: Address Here

Meter Information

Reading Period: 10/14/22 to 11/14/22

Days: 31

KILOWATT HOURS FROM BED
KILOWATT HOURS TO BED
KILOWATT HOURS

Units

92.00

- 477.00

-385.00

Reading Period: 10/14/22 to 11/14/22

Days: 31

CUSTOMER GENERATION

521.00

Summary of Charges

CUSTOMER CHARGE

\$8.83

ENERGY EFF. CHG.-KWH

136.00 X \$0.006900

=

\$0.94

EXCESS GENERATION

-385.00 X \$0.158815

=

-\$61.14

SOLAR INCENTIVE

521.00 X -\$0.052265

=

-\$27.23

RATE INCREASE 3.95%

-\$2.07

Total cost for electricity used

-\$80.67

CITY FRANCHISE FEE 3.5%

-\$2.86

Current Bill

-\$83.53

Previous Balance

\$0.00

You have a credit balance

-\$83.53

Rate
R4

Customer ID

Location ID

Credit-Do not Pay
-\$83.53

Questions?

Call us at:
(802) 865-7300

Hours: Mon. - Fri.,
8am - 5pm

www.burlingtonelectric.com

IMPORTANT MESSAGES

Save up to 75% on a new Heat Pump! Yes, really. 75%! To help Burlington reach our goal of becoming a Net Zero Energy city by 2030, we are offering a \$2,450-\$3,350 or 75% rebate on the installation of a new cold-climate heat pump. Use Burlington's 100% renewably-sourced power to heat your home or business. Visit burlingtonelectric.com/heatpumps to learn more.

Share a little Warmth this winter: The enclosed Warmth Support Program information explains how to help Burlingtonians and Vermonters with heating emergencies this winter. For more than 35 years, the Warmth Support Program has collected over \$5 million in donations and provided over 92,000 emergency disbursements to help families and individuals avert life-threatening heating crises. Please visit burlingtonelectric.com/warmth to support this important cause. Thank you!

ENERGY USE INFORMATION

This Month

KWH used	KWH per Day	Days
136	4.39	31

Same month last year

KWH used	KWH per Day	Days
165	5.32	31

Your average daily cost for electricity
this month: -\$2.60

Please return this portion with your payment - Do not staple or fold
Make checks payable to: Burlington Electric Department



Burlington Electric Department
585 Pine Street
Burlington, VT 05401-4891

Customer ID: Location ID:

Service Address: Address Here

BILLING SUMMARY

Bill Date: 11/17/22

Current bill	Previous balance	New balance
-\$83.53	\$0.00	-\$83.53

☐ Check if you have comments on back

BED Customer Name
Street
City, State Zip Code

**DO NOT PAY - Your account has a credit
balance.**

01100000

Lobby open 8:30 am - 4:30 pm

The following information will help you understand your electric bill:

Customer Charge: This includes the monthly cost of meter reading, maintaining customer records, billing and providing other customer services.

City Franchise Fee: Fee charged to BED by city ordinance for use of streets and rights-of-way. This fee is not part of BED rates and is charged to BED customers based on all charges (except for the initial block of power for residential customers and the sales tax portion for commercial customers). Nonpayment of the city franchise fee is not subject to BED disconnect procedures.

Kilowatt Hours (KWh): An electric meter measures the electricity used in kilowatt hours. If a 100-watt light bulb is used for 10 hours, the electric meter will register 1 KWh (100 watts x 10 hours = 1000 watt hours or 1 kilowatt hour).

Energy Efficiency Charge: This supports BED's energy efficiency services. This charge is added to the bills of all Vermont ratepayers, and the services are available to all customers. Please call Customer Service for more information.

Residential Bills (RS, RT):

Initial Block: BED provides residential customers a block of 100 KWh at a lower cost each month. The electricity is listed separately on the bill.

Commercial and Industrial Bills (LG, LT, PS, SG, ST):

Demand: Large non-residential users of electricity are billed for their demand for electricity along with kilowatt hour (KWh) consumption. Demand is measured in kilowatts (KW). The demand is the highest amount of electricity required at any one given time. BED must have sufficient electricity and the proper equipment available (such as generating facilities, distribution lines and transformers) to meet the customer's maximum demand or load requirements. A customer's demand charge helps to cover these costs.

Demand Ratchet Charge: Fifty percent (50%) of the highest fifteen-minute peak that occurred during any of the most recent Summer Peak months (June through September) that fall within the previous 11 months. A customer's billed demand is either the actual measured demand or the ratchet demand—whichever is higher.

Vermont Sales Tax: Vermont requires that non-residential customers pay sales tax on their entire bill (exclusive of City Franchise Fee) unless they have received an exemption from the state.

Rate Codes:

LG	Large General Services	PS	Primary Service	SG	Small General Service
LL	Leased Lights	RS	Residential Service	ST	Small General Service—Time of Use
LT	Large General Service—Time of Use	RT	Residential Service—Time of Use		

If you have questions about your bill or a problem with your service, please call us at (802)865-7300. If we are unable to resolve your problem, you may also call the Consumer Affairs Division of the Vermont Department of Public Service at 1-800-622-4496.

In case of electrical emergency, call (802)865-7300, 24 hours a day.

Customer Comments *(please attach a note if you need more room):*

I would like more information on:

- ☐ BED's energy-saving programs
☐ Rate information

- ☐ Direct debit
☐ Budget billing
☐ Understanding my bill

- ☐ E-Bills
☐ Community assistance programs
☐ Other _____

Name: _____ Address: _____ Phone: _____

Convenient payment locations *(please do not send or deposit cash into any drop box):*

Burlington Electric Department (585 Pine Street)

City Hall (Church Street entrance)

TD Bank (Burlington Area Locations Only)