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**State of Vermont
Public Utility Commission**

December 23, 2020

Dawn Edwards
Dme5283@yahoo.com

Re: PSB Case No. 20-0703-PET - Vermont Legal Aid request for moratorium on utility and telecommunications shutoffs during State of Emergency

Dear Ms. Edwards:

Thank you very much for your December 23, 2020, comments to the Vermont Public Utility Commission ("Commission") regarding the above-referenced matter.

Copies of your comments were provided upon receipt to the Commissioners. Your comments have also been made a part of the public comments file in this case.

The Commission agrees that internet access is extremely important during the COVID-19 pandemic, both for children who are schooling remotely and people who need to work from home. However, under federal law, internet services do not fall under the Public Utility Commission's authority. As a result, the Commission is not able to include those services in its moratorium on utility disconnections.

The Commission recommends that you contact the Consumer Affairs and Public Information Division ("CAPI") of the Vermont Department of Public Service at 1-800-622-4496. CAPI provides assistance to utility customers in resolving disputes with their serving utilities.

Thank you again for your comments.

Sincerely,

A handwritten signature in black ink, appearing to read "John J. Cotter".

John J. Cotter
Deputy General Counsel