



June 17, 2020

Via Electronic Filing

Judith Whitney, Clerk of the Commission
Vermont Public Utility Commission
112 State Street, Drawer 20
Montpelier, VT 05620-2701

Clay Purvis, Director, Telecommunications & Connectivity Division
Vermont Department of Public Service
112 State Street, Drawer 20
Montpelier, VT 05620-2601

**RE: Case No. 19-4845-PET
Comcast Welcome Letter**

Dear Ms. Whitney & Mr. Purvis:

I am writing to update the Vermont Public Utility Commission (“Commission”) and the Department of Public Service (“Department”) regarding Comcast’s plans for integrating the Southern Vermont Cable Company (“SVCC”) system. Due to the ongoing COVID-19 emergency, we are providing only an electronic copy of this filing to the Commission and the Department.

Enclosed for informational purposes is a sample welcome letter. This letter will be sent to current SVCC customers thirty (30) days before they are scheduled to be migrated from SVCC products and services to Comcast products and services. The welcome letter provides SVCC customers with an overview of what to expect during the integration process as well as the actions they will need to take.

In accordance with Condition 34 of the Case No. 19-4845 Certificate of Public Good, Comcast will file a detailed migration plan with the Commission and Department by no later than June 26, 2020. Comcast intends to request protection of allegedly confidential information contained within the detailed migration plan.

Please feel free to contact me at 802-282-3432 if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Melissa R. Pierce".

Melissa R. Pierce
Manager, Government & Regulatory Affairs

cc: C. Flint - CAPI