

Q:DPS:JP.1.18. Please explain whether Comcast will offer a “grandfathered” service for SVCC customers who decide they prefer a cable alternative to Comcast.

A:DPS:COMCAST.1.18.

SUPPLEMENTAL RESPONSE

OBJECTION: Joint Petitioners object to any request for information or production of document(s) that is (or are) subject to the attorney-client privilege, constitute work product, are protected under state or federal law or are proprietary, competitively sensitive or confidential, constitute draft and/or non-final documents and/or constitute communications containing or concerning any of the above.

Without waiving any objection, SVCC customers will be considered new Comcast customers and will thus be eligible for new customer promotions available in the market at the time of migration. For more information, please refer to A:DPS:COMCAST.1.16.

Person Responsible for Response: Daniel M. Glanville
Title: Vice President, Government/Regulatory Affairs & Community Impact
Date: March 25, 2020