

112 State Street  
4<sup>th</sup> Floor  
Montpelier, VT 05620-2701  
TEL: 802-828-2358



TTY/TDD (VT: 800-253-0191)  
FAX: 802-828-3351  
E-mail: [puc.clerk@vermont.gov](mailto:puc.clerk@vermont.gov)  
Internet: [www.puc.vermont.gov](http://www.puc.vermont.gov)

**State of Vermont**  
**Public Utility Commission**  
September 26, 2019

**NOTICE OF HEARING**

You are hereby notified that the Vermont Public Utility Commission will hold an **EVIDENTIARY HEARING**, pursuant to 30 V.S.A. Sections 10, and 30, in PUC Case No. 18-3231-PET –

Petition of the Vermont Department of Public Service for an investigation into the service quality provided by Telephone Operating Company of Vermont, Inc., d/b/a Consolidated Communications, Inc. –

on **Friday, October 11, 2019 and, if needed, Monday, October 14, 2019**, commencing at **9:30 A.M.** each day, at the Susan M. Hudson Hearing Room, Third Floor, People's United Bank Building, 112 State Street, Montpelier, VT 05620.

The above hearing location is ADA-accessible. Handicapped parking is available in the People's United Bank parking lot at 112 State Street, behind the Vermont Agency of Agriculture, Food, and Markets at 116 State Street, and in most State employee parking lots in Montpelier. Any vehicles utilizing these spaces must have the appropriate placard displayed to avoid being towed. Additional parking information can be found on the City of Montpelier's website at the following address:

<http://www.montpelier-vt.org/DocumentCenter/View/4914>.

**PLEASE NOTE:** An informal pre-hearing meeting will be held with Commission staff ½ hour prior to each scheduled hearing to discuss procedural matters for that day.

Pursuant to 30 V.S.A. §§20 and 21, the Consolidated Communications will be responsible for court reporter costs incurred by the Commission as a result of this evidentiary hearing. Invoices for these costs will be mailed to the attorney(s) of record or the official representative(s) for Consolidated Communications.

VERMONT PUBLIC UTILITY COMMISSION

By: \_\_\_\_\_

A handwritten signature in blue ink that reads "Holly R. Anderson".

Holly R. Anderson  
Deputy Clerk of the Commission

PUC Case No. 18-3231-PET - SERVICE LIST

Parties:

Sarah L. J. Aceves  
Vermont Department of Public Service  
112 State Street  
Montpelier, VT 05620  
sarah.aceves@vermont.gov

(for Vermont Department of Public Service)

Debra L. Bouffard, Esq.  
Sheehey Furlong & Behm  
30 Main Street, 6th Floor  
P.O. Box 66  
Burlington, VT 05402-0066  
dbouffard@sheeheyvt.com

(for Consolidated Communications, Inc.)

James Porter, Esq.  
Vermont Department of Public Service  
112 State St  
Montpelier, VT 05620  
james.porter@vermont.gov

(for Vermont Department of Public Service)

Michael Shultz  
Consolidated Communications, Inc.  
770 Elm Street  
Manchester, NH 03101  
michael.shultz@consolidated.com

(for Consolidated Communications, Inc.)