

**STATE OF VERMONT
PUBLIC UTILITY COMMISSION**

Joint petition of Champlain Broadband, LLC, City of Burlington d/b/a Burlington Telecom, and Blue Water Holdings LLC for approvals, pursuant to 30 V.S.A. §109, 231, 504, 47 U.S.C. §214(e), and Section 438(c)(1) of the City of Burlington Charter

Case No. 18-0491

**CHAMPLAIN BROADBAND’S MOTION TO MODIFY ITS SECTION 504
CERTIFICATE OF PUBLIC GOOD CONDITION 45**
(This document was filed via ePUC)

Champlain Broadband, LLC (“Champlain”) d/b/a Burlington Telecom (“BT”) hereby moves the Commission to modify Condition 45 of its February 19, 2019 “Certificate of Public Good (“CPG”) Issued Pursuant to 30 V.S.A. Section 504” as follows:

45. The CPG Holder shall provide cable Service Quality and Reliability Plans for Burlington Telecom to the Department and the Commission and also, within ~~90~~ 180 days of the issuance of the final order in this case, must work with CAPI to develop a service quality plan, including reporting for cable operations.

Under the existing condition, Champlain Broadband would be required to complete its work with CAPI and submit a plan no later than May 20, 2019. For the reasons explained below, Champlain believes that an additional 90 days to comply with this uniquely time-bound aspect of its CPG will be in the best interest of Burlington Telecom customers.

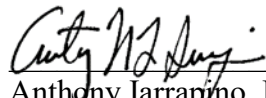
Since the Commission entered its final order authorizing transfer of ownership of Burlington Telecom from the City of Burlington and Blue Water Holdings, Champlain has worked diligently to find a qualified replacement for BT General Manager Stephen Barraclough. Mr. Barraclough served in this capacity on a contract basis with the City and agreed to extend his tenure for a limited term to facilitate the transition to new management. Champlain is pleased to have completed its search for a new permanent General Manager who will begin work with BT on May 7, 2019. Two weeks thereafter, Champlain will also be onboarding a new Comptroller for BT.

Champlain believes that work with CAPI on the required Service Quality and Reliability Plans for BT, including reporting for cable operations, should be overseen by its new local managers who will need time to come fully up to speed on existing operations and how those relate to service quality and reliability commitments going forward. The additional time requested by Champlain to comply with Condition 45 will ensure that incoming local management at BT has an appropriate opportunity to help shape forward-looking commitments for service quality and reliability, including reporting requirements, in collaboration with CAPI. It will also enable Mr. Barraclough to devote his full attention to transitioning responsibilities to his replacement.

Champlain has discussed the requested CPG modification with the Department of Public Service who informed Champlain that the Department will provide the Commission with additional information regarding the modification request in the Department's response to this motion.

Respectfully submitted,

CHAMPLAIN BROADBAND, LLC
By its attorneys,



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