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**State of Vermont
Public Utility Commission**

To: Workshop Participants (Case 17-4999)
From:   Lars Bang-Jensen and John Gerhard, Commission Staff
Re: Case 17-4999: Agenda for May 9 Workshop on Residential Disconnection Rule (PUC Rule 3.300)
Date: April 24, 2019

As you are aware, the Vermont Public Utility Commission issued an Order on April 8 scheduling a workshop in this case for Thursday, May 9. The Commission attached to its Order a detailed list of topics to be addressed during this proceeding.

The Commission's proposed list of topics was largely based on the many thoughtful comments and proposals previously provided by participants in this case. We look forward to an engaging and fruitful discussion of these and other possible topics during this proceeding.

The May 9 workshop, which starts at 9:30 a.m., will conclude between noon and 1 p.m. Given the length of the Commission's list of topics, it is unlikely that there will be enough time to explore all the topics on the list at the May 9 workshop.

Set forth below is a proposed agenda for this workshop session to assist potential participants in preparing for the May 9 workshop or in determining whether to attend this session. The plan is to explore the issues, questions, and concerns related the following items at the May 9 workshop:

1. Remote service disconnection and reconnection (item # 1 on topic list);¹
2. Utility disconnection standards, payment arrangements, and budget plans (item # 3);
3. Winter disconnections (item # 4);
4. Next steps.

We expect that issues related to the use of physician certificates (item # 2), energy efficiency (item # 5), customer privacy and landlord tenant issues (item # 6), and any other issues identified by the participants, will be discussed at subsequent workshop sessions.

¹ See Topics for Rule 3.300 Workshop Proceeding, which was attached to the Commission's Order of April 8, 2019, in this case.

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