

**From:** [Carol Krochak](#)  
**To:** [PUC - Clerk](#)  
**Subject:** Public Comment - Case #18.3231-PET  
**Date:** Monday, February 25, 2019 9:20:55 AM

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Dear PUC -

I would appreciate knowing the current status of the PUC's ongoing review of Consolidated Communications. Is it possible to attend your meetings?

Is it still possible to submit written commentary from customers? If so, please take this comment into consideration:

I live in Burke Hollow in the NEK where there is no cell service to my home. Being elderly with health problems, our landline is essential. Its reliability remains problematic to put it mildly! Bad weather can bring no phone service. It's a scary situation. The repair person from Consolidated admits that he keeps trying to patch a deteriorating main trunk line to this village that will undoubtedly fail at some point.

Thank you for responding.

Sincerely, Carol Krochak