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**State of Vermont
Public Utility Commission**

January 14, 2019

Terrie Farnham
terrie.l.farnham@hotmail.com

Re: PSB Case No. 18-3231-PET - DPS Petition re Consolidated Communications Service
Quality Investigation

Dear Ms. Farnham:

I wish to acknowledge the Vermont Public Utility Commission's ("Commission") receipt on January 14, 2019, of your comments regarding Consolidated Communications which you submitted as a general public comment in Case No. 19A-0152.

Copies of your comments were provided upon receipt to the Commissioners. Your filing has also been made a part of the public comments file in Case No. 18-3231-PET, which is the pending investigation into Consolidated Communications' service quality.

I have also provided a copy of your letter to the Vermont Department of Public Service ("DPS"), which is the state agency that represents the interests of the people of the state in matters before the Commission. You may wish to discuss your concerns directly with the DPS. Its phone number is 802-828-2811, its e-mail address is psd.consumer@vermont, and its mailing address is 112 State Street, Montpelier, VT 05620-2601.

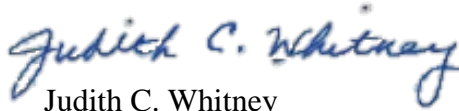
If you are interested in receiving e-mail messages when parties make filings and the Commission issues documents in Case No. 18-3231-PET, you may "subscribe" to the case in ePUC (the Commission's electronic case management system).¹ To subscribe:

- go to epuc.vermont.gov and log in or, if you do not yet have an ePUC user account, create an account by clicking on the "Create Account" button and filling in the fields on that screen,
- find Case No. 18-3231-PET by using the "Search by Case Number" option,
- select "Subscribe to a Case" from the "Select Action" drop-down menu, and fill in the fields on that screen.

¹ More information about ePUC is available on the Commission's website at: puc.vermont.gov/epuc-information.

The Commission welcomes comments from the public, and we want to thank you for bringing your concerns to our attention. We will close General Public Comment Case No. 19A-0152.

Sincerely,

A handwritten signature in blue ink that reads "Judith C. Whitney". The signature is written in a cursive style with a prominent loop at the end of the last name.

Judith C. Whitney
Clerk of the Commission