

# Consolidated Communication Mess

## Consolidated Communication Experience

- As others, we have problems with static on the line and 10+ days for them to come and service our phone line. It took several visits to fix things. That long a wait is unacceptable as my wife and I work from home and we use our phone line for calls and the internet.
- All 3 neighbors on our private road have had to submit trouble tickets in the past couple months. Phone lines have not been this flakey before.
- Our phone line is currently “working” even though internet speeds are quite variable. However, it wasn’t until I visited my neighbor to see that a phone line was secured and running down a pole, then run on top of the grass to the next pole on my property! This is not evidence of a down line from trees.
- What happens if I want to ski on my property or my neighbor wants to cut his grass. He would shred right through the telephone line and may cause damage to his mower. Why was the job completed this way with no communication to fix it? It just needs to be fixed properly eventually. Are workers for Consolidated Communications passing the buck? We need oversight here on the quality of this companies work.



Telephone Wire all tangled up at the base of the telephone pole



Telephone Wire running on the ground, across my neighbors backyard, to the base of the next pole, and then finally up the pole where the telephone line belongs.



Zoomed out picture of the cable running on the ground with my neighbors  
House in the background

Telephone Wire a



pole

Why are the boxes left open to the weather?

If the equipment needs a bigger box, finish the job And get a bigger weather Box.



Current status of the Situation. This picture was Taken on January 08, 2019

I should not have to call Consolidated Communication to clean up the mess they made at a job site. They should not close a ticket until the work site is clean.

Telephone Wire a

pole