

112 State Street  
4<sup>th</sup> Floor  
Montpelier, VT 05620-2701  
TEL: 802-828-2358



TTY/TDD (VT: 800-253-0191)  
FAX: 802-828-3351  
E-mail: [puc.clerk@vermont.gov](mailto:puc.clerk@vermont.gov)  
Internet: <http://puc.vermont.gov>

**State of Vermont  
Public Utility Commission**

December 3, 2018

Sandy Bettis  
[sandyb@pshift.com](mailto:sandyb@pshift.com)

Re: PSB Case No. 18-3231-PET - DPS Petition re Consolidated SQ Investigation

Dear Ms. Bettis:

I wish to acknowledge the Vermont Public Utility Commission's ("Commission") receipt on December 2, 2018, of your comments regarding Consolidated Communications.

Copies of your comments were provided upon receipt to the Commissioners. Your filing has also been made a part of the public comments file in PUC Case No. 18-3231-PET (Petition of Vermont Department of Public Service for an investigation into the service quality of Consolidated Communications).

We would ordinarily also provide a copy of your comments to the Vermont Department of Public Service ("DPS"), which is the state agency that represents the interests of the people of the state in matters before the Commission. We note that you have already done that. You may wish to discuss your concerns directly with the DPS.

If you are interested in receiving e-mail messages when parties make filings and the Commission issues documents in this case, you may "subscribe" to the case in ePUC (the Commission's electronic case management system).<sup>1</sup> To subscribe:

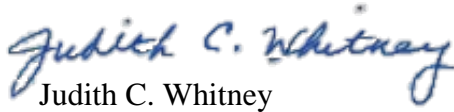
- go to [epuc.vermont.gov](http://epuc.vermont.gov) and log in or, if you do not yet have an ePUC user account, create an account by clicking on the "Create Account" button and filling in the fields on that screen,
- find Case No. 18-3231-PET by using the "Search by Case Number" option,
- select "Subscribe to a Case" from the "Select Action" drop-down menu, and fill in the fields on that screen.

---

<sup>1</sup> More information about ePUC is available on the Commission's website at: [puc.vermont.gov/epuc-information](http://puc.vermont.gov/epuc-information).

The Commission welcomes comments from the public, and we want to thank you for bringing your concerns to our attention.

Sincerely,

A handwritten signature in blue ink that reads "Judith C. Whitney". The signature is written in a cursive style with a prominent loop at the end of the last name.

Judith C. Whitney  
Clerk of the Commission