

**From:** sandy bettis  
**To:** [PUC - Clerk](#)  
**Cc:** [Peterson, Christine](#)  
**Subject:** 18-3231-PET  
**Date:** Sunday, December 02, 2018 5:04:48 PM

---

I would like to put my two cents in on Consolidated Communication. I was out of service for 11 days – they gave me credit for 4. They add on \$6 every mo saying that they didn't get the pmt in time. They send shut off notices 2 days after the bill is due. And there is no way to get hold of them. Not good customer service in my view – not even trying to be.

Sandra Bettis  
Middlesex VT