

18A-4032

Under Review ● 📄 📧 ☆ Case Age: 0

Administrative / General Public Comment : eFiled

11/27/18

Summary-ADM ▾	Annual Report Detail	Register of Actions	People ▾	Schedule ▾
Commission-Issued Documents ▾	Prefiled Testimony, Exhibits, Affidavits ▾		All Other Documents ▾	
Public Comments ▾	Time Standards ▾	Overview		

Public Comments

- Public Comment(s)

Filed	Commenter	Comment	View Filed/Ack Document
General Public Comment			
11/27/2018	Alex, Hango [PUBCOM]	I recently had an outage of internet service of 11 days. I initially called and had them talk me thru resetting the router multiple times on multiple days with no luck. Finally I got them to open a case/service #. A tech arrived and "closed" the issue during the day but i still didnt have internet access. It took several more days and phone calls and frustration to finally get a service tech on a Saturday to replace a part outside on the wall of the house. HORRIBLE SERVICE!!!!!!!!!!!!!!!!!!!!!!	Filed