

STATE OF VERMONT
PUBLIC UTILITY COMMISSION

Case No. 18-3231-PET

Petition of the Vermont Department of Public Service for an investigation into the service quality provided by Telephone Operating Company of Vermont, Inc., d/b/a Consolidated Communications, Inc.	
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Order entered: 10/29/2018

PREHEARING CONFERENCE AND SCHEDULING ORDER

On September 26, 2018, the Vermont Public Utility Commission (“Commission”) issued an order opening an investigation, pursuant to 30 V.S.A. § 30, into the compliance of Telephone Operating Company of Vermont, Inc., d/b/a Consolidated Communications, Inc. (“Consolidated”), with service quality standards for retail customers of telecommunications services. The investigation will also determine whether penalties should be imposed for any non-compliance with those requirements.

On October 11, 2018, we held a prehearing conference in this matter. Appearances were entered by Sarah Aceves, Esq. and James Porter, Esq. on behalf of the Vermont Department of Public Service (“Department”), and Debra Bouffard, Esq., Sheehey Furlong & Behm, on behalf of Consolidated. In addition, the prehearing conference was attended by Clay Purvis (Department), Carol Flint (Department), Michael Shultz (Consolidated), and Jeffrey Austin (Consolidated).

On October 19, 2018 the parties submitted the following proposed procedural schedule, which we hereby adopt:

Event	Deadline
Public Hearings	To be held on November 26, 2018 and December 4, 2018
Motions to Intervene	December 11, 2018
Reply to Motions to Intervene	December 18, 2018
First Round of Discovery	January 18, 2019


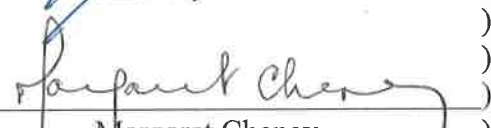

Responses to First Round of Discovery	February 1, 2019
Second Round of Discovery	February 15, 2019
Responses to Second Round of Discovery	March 1, 2019
Department and Intervenor Prefiled Testimony	March 22, 2019
Status Conference	To be held on March 29, 2019

When motions are filed in this case, consistent with Vermont Rule of Civil Procedure 78 and unless different deadlines are established by the Commission, (1) responses shall be due 14 days after the motion is filed; and (2) replies to any responses shall be due 14 days after the responses are filed.

Parties are reminded that documents submitted in .pdf format should be in an “unlocked” format, i.e., searchable and extractable, rather than in an image format.


SO ORDERED.

Dated at Montpelier, Vermont, this 29th day of October, 2018.

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Anthony Z. Roisman)	PUBLIC UTILITY
)	
)	COMMISSION
Margaret Cheney)	
)	
)	OF VERMONT
Sarah Hofmann)	

OFFICE OF THE CLERK

Filed: October 29, 2018

Attest: 
Clerk of the Commission

Notice to Readers: This decision is subject to revision of technical errors. Readers are requested to notify the Clerk of the Commission (by e-mail, telephone, or in writing) of any apparent errors, in order that any necessary corrections may be made. (E-mail address: puc.clerk@vermont.gov)

PUC Case No. 18-3231-PET - SERVICE LIST

Parties:

Sarah L. J. Aceves
Vermont Department of Public Service
112 State Street
Montpelier, VT 05620
sarah.aceves@vermont.gov

(for Vermont Department of Public Service)

Debra L. Bouffard, Esq.
Sheehey Furlong & Behm
30 Main Street, 6th Floor
P.O. Box 66
Burlington, VT 05402-0066
dbouffard@sheeheyvt.com

(for Consolidated Communications, Inc.)

James Porter, Esq.
Vermont Department of Public Service
112 State St
Montpelier, VT 05620
james.porter@vermont.gov

(for Vermont Department of Public Service)

Michael Shultz
Consolidated Communications, Inc.
770 Elm Street
Manchester, NH 03101
mike.shultz@consolidated.com

(for Consolidated Communications, Inc.)