

STATE OF VERMONT
PUBLIC SERVICE BOARD

Docket No. 6255

Investigation into the Establishment of)
Wholesale Service Quality Standards for)
Providers of Telecommunications Services)

Order entered: 11/3/2000

PROCEDURAL ORDER

On September 26, 2000, I convened a Status Conference by telephone. AT&T Communications of New England, Inc. ("AT&T"), Verizon New England, Inc. d/b/a Verizon Vermont ("Verizon"), and the Vermont Department of Public Service ("Department") stated that they had reached general agreement on a set of wholesale service quality metrics that would be used to assess the quality of the service that Verizon provides to wholesale customers. These parties observed that they were working on a Stipulation embodying the metrics and, when complete, would file it for approval in this docket. These parties also stated that they were still attempting to reach resolution on a compensation and remedy plan to accompany the wholesale service quality metrics. They requested that I allow them additional time for these discussions, which request I granted.

On October 19, 2000, the Department filed a status report on the negotiations. The Department stated that negotiations had been useful and were continuing. The Department, AT&T and Verizon requested that the Public Service Board allow additional time for negotiations. These parties committed to filing a status report on or before December 14, 2000. No party has objected to the request.

I find the request of AT&T, the Department, and Verizon reasonable and grant the extension of time. Those parties shall file a status report on or before December 14, 2000. At

this time, I anticipate scheduling a status conference, by telephone, soon thereafter to discuss future steps in this docket.

DATED at Montpelier, Vermont, this 3rd day of November, 2000.

s/George E. Young
George E. Young
Hearing Officer

OFFICE OF THE CLERK

FILED: November 3, 2000

ATTEST: s/Susan M. Hudson
Clerk of the Board

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